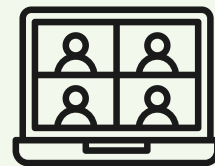




## What We Did

### Research Workshops



- People with cognitive disabilities
- Care partners and family
- Professionals & Researchers

### In Person and Virtual Airport & Airport Partner Sessions



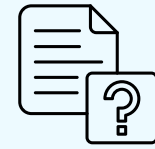
### Follow-Up Surveys



### Key Insights Analysis



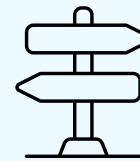
## What We Learned



Planning is heavy information scattered



Airports can be sensory overwhelming



Wayfinding is confusing & inconsistent



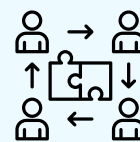
Processes & policies create avoidable risks



Staff approach makes the difference



Support for cognitive disabilities is uneven

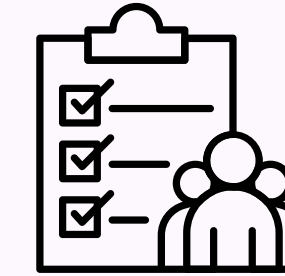


Coordination & co-design need strengthening

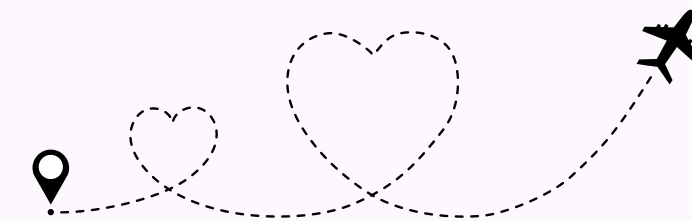


Promising practices exist & can be expanded

## What's Next



**National Surveys**  
Broader Engagement



**Airport Journey Mapping**  
Ottawa | Toronto | Edmonton




**Focus Groups**  
Testing Solutions

This project is funded by the Government of Canada & Accessibility Standards Canada through the 'Advancing Accessibility Standards Research' program.



**Learn More**

-  [Accessible Skies Website](#)
-  [How To Get Involved](#)



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